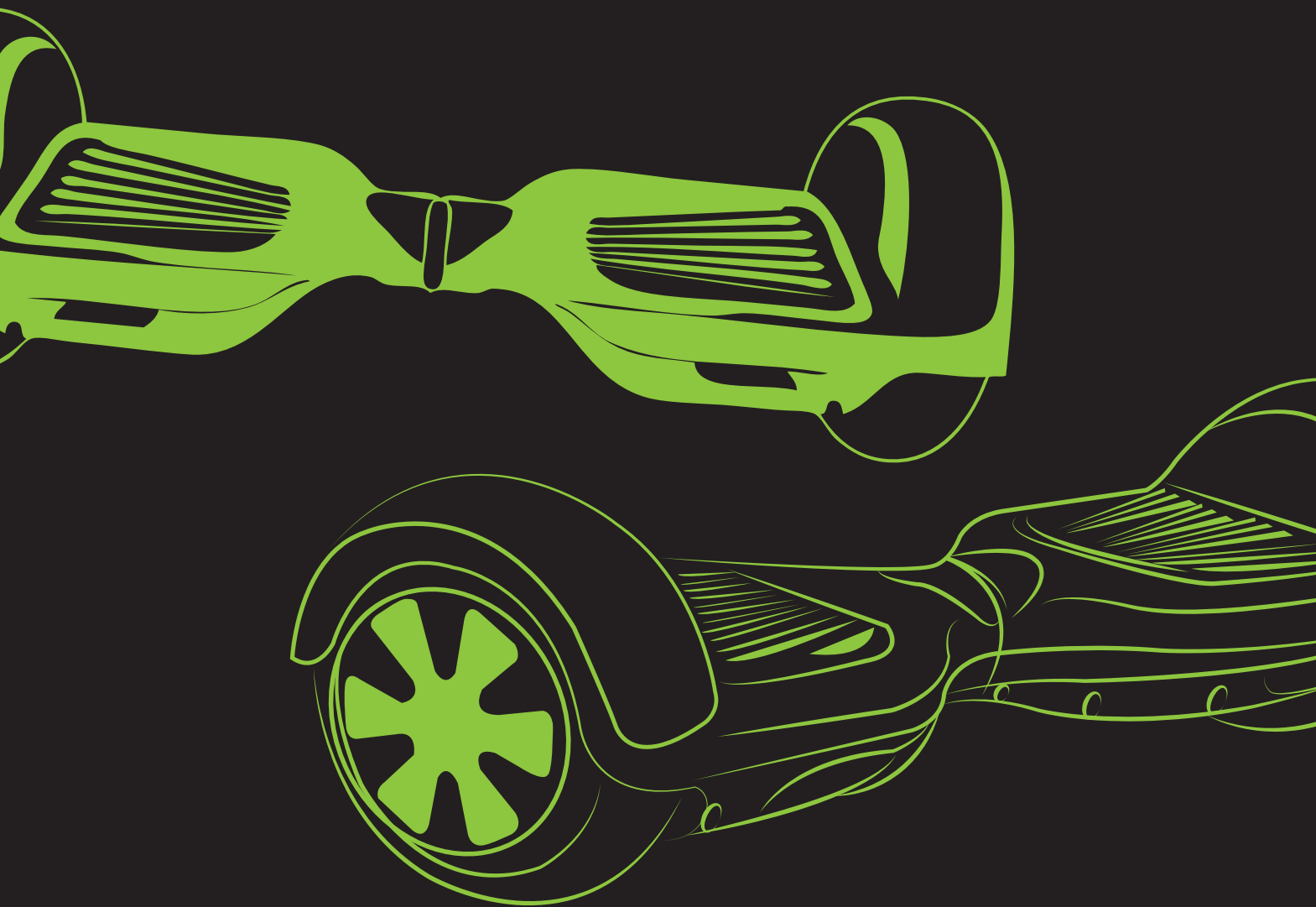




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MOVEMENT REVOLUTIONISED



**Smart Segboard User Manual**

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# 1

## SAFE USE OF THE SMART SEGBOARD

UK Big Buy hope that you can use this product safely and have fun by using our Segboard in safe manner. Just think of it as learning to ride a bicycle or drive a car, where practice is required to become a safe user.

We strongly recommend you read this manual carefully and keep it for future reference. Before you start to use your Segboard please check for damage, missing or loose parts. If there are any issues, please contact us immediately by emailing us on [info@ukbigbuy.com](mailto:info@ukbigbuy.com)

Please read these instructions carefully. You will find there is a lot of information, including the speed limit indicator light warning and safety shutdown.

Please do not modify any parts of the Segboard. This can affect the performance of your Segboard as well as invalidating the warranty.

Any misuse or attempts to modify the Segboard can result in serious harm or injury.

## User Weight

The weight of the user is limited to the specification on the packaging. The recommended maximum user weight limit is 120Kg. Any persons heavier than 120Kg may risk injury by using the Segboard and may damage the product as well as invalidating the warranty. The minimum user weight is approximately 30Kg

## Smart Segboard Range

The range of the smart Segboard is affected by a number of factors, including:

**Terrain:** on a smooth and flat ground the range of the Segboard will increase. On an uneven terrain, the range will decrease.

**Weight:** User's weight will affect the range of the Segboard.  
Environment temperature:

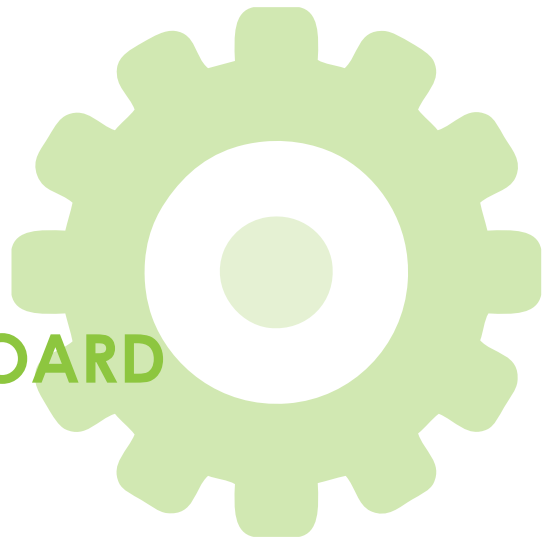
**Maintenance:** reasonable charging and maintenance of the battery can increase the range.

**Speed and driving style:** use at a medium speed to increase range. Sudden acceleration and de-acceleration or stopping can decrease the range of the battery and increase the risk of injury.

## The Speed Limit

The maximum speed of the Segboard is 10-12 km/hour. When attempting to use the Segboard over the maximum allowed speed, the Segboard will send out an alarm sound and continuous use may cause damage to the Segboard and increase the risk of injury.

## 2 USING A SMART SEGBOARD



### Step 1

Start the Segboard by pressing the power switch on the back of the Segboard.

### Step 2

Place both feet equally on the rubber pads, one foot at a time.

At this point we highly recommend you get someone to help you to maintain balance and to ensure safe mounting on the board.

### Step 3

Maintaining a steady upright balance will ensure the Segboard does not move. By leaning forward/backwards you are able to dictate its direction and speed. You can stop the Segboard by returning to the upright balance.

### Step 4

The Segboard can be directed left or right, simply by applying more weight/pressure with your feet to the side you want the Segboard to move.

**Sharp steering and erratic use can result in injury.  
The smart Segboard must NOT be used on an uneven surface.**

# THE SMART SEGBOARD PROTECTION FUNCTION

During use of the smart Segboard, users are prompted of any issues with the Segboard by way of the indication symbol appearing red next to the battery light.

The following issues will cause a red light to appear on the Segboard or the Segboard will make an alarm sound.

The battery voltage is too low

During charging

When the maximum speed reached

When the battery is low

The smart Segboard rocking back and forth for more than 30 seconds continuously

When tyres are locked

Continued maximum current discharge, such as attempting to use above the permitted slope and the maximum speed simultaneously

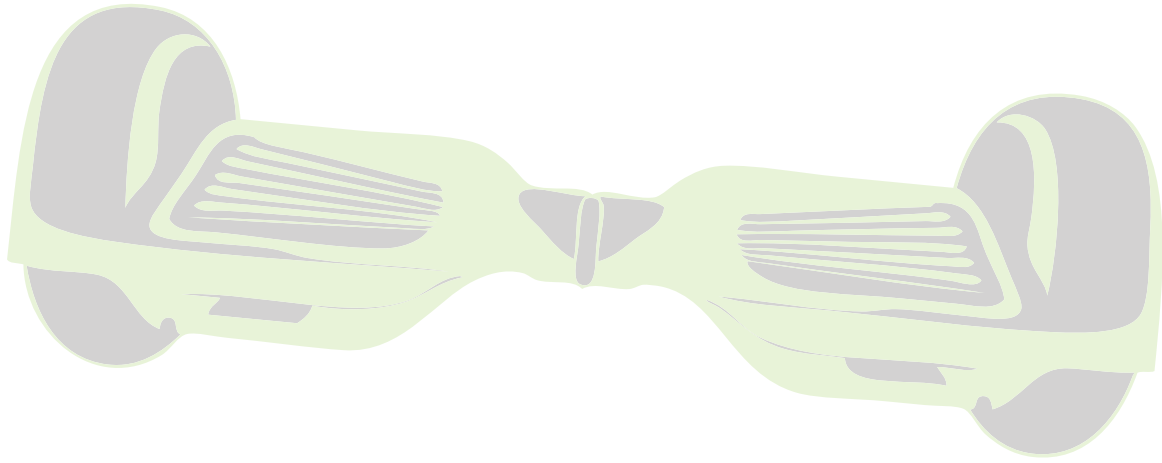
## **WARNING!**

If there is a problem with the Segboard, it will automatically lock and will require you to manually unlock it.

Once the battery is completely discharged you are advised to safely park the board immediately and do not continue its use as the lack of power will result in the inability to keep the board stable, and thus increase the risk of injury.

Continued use of the board when the battery is at minimum charge, will affect the life of the battery and may also result in destabilising the board and cause injury.

If the battery light appears red, then you will need to stop using the Segboard and then recharge the Segboard to eliminate it to cut off whilst you ride it, as this may cause serious injury.



# 4

## SEGBOARD DRIVING PRACTICE

For your safety please ensure that you have practiced how to use the board in conditions that are not a danger to you or others.

Please wear comfortable sportswear, flat shoes. Please practice in an open environment until you can easily get on the Segboard and move forward, backwards, turn, stop and get off safely.

When initially learning how to use the board ask another person to assist you to maintain balance.

Please ensure the ground is flat and level when on the Segboard.

In case of unfamiliar terrain you are advised to slow down and exercise extra caution i.e. Gravel, rocky surfaces or unstable surfaces.

The Segboard is designed for use on flat surfaces, when using on uneven surfaces you should slow down and move very slowly.

## DRIVING SAFETY INSTRUCTION



### WARNING!

Under no circumstances should you use the smart Segboard in a busy environment where you are likely to lose control, collide, fall and cause injury to yourself or others.

You must keep both feet on the Segboard at all times during use.

In order to avoid damage to the Segboard or cause you/others harm, you must carefully read and refer to this instruction manual.

When using the Segboard you **MUST** ensure you are wearing protective clothing, such as; a helmet, knee and elbow pads etc.

The smart Segboard is for personal use and is prohibited for any public transportation.

Any person with any medical conditions **MUST** consult a doctor for advice before use of the Segboard.

Pregnant women and people with physical disabilities are advised from using the Segboard.

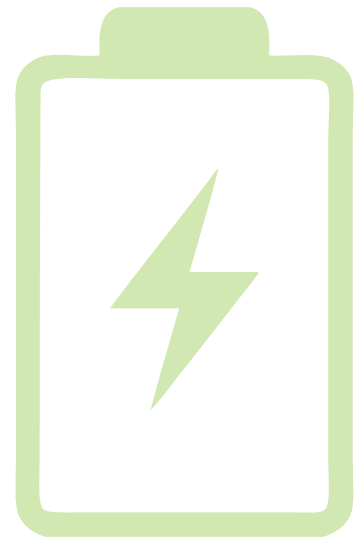
Do not use the Segboard if you are under the influence of drugs or alcohol.

The smart Segboard should only be used on dry surfaces and in dry conditions.

The smart Segboard is for indoor use only, and not in public places



## CHARGING & MAINTENANCE OF BATTERIES



Please read this section carefully to protect and preserve the life of the battery.

### Lack of battery

Amber/Red indicator lights shows battery is low.

Flashing red light shows there is insufficient power in the battery and you are advised to stop using the Segboard and charge the battery before re use. If the battery runs out whilst riding the Segboard, this could cause an injury and must be avoided at all times.

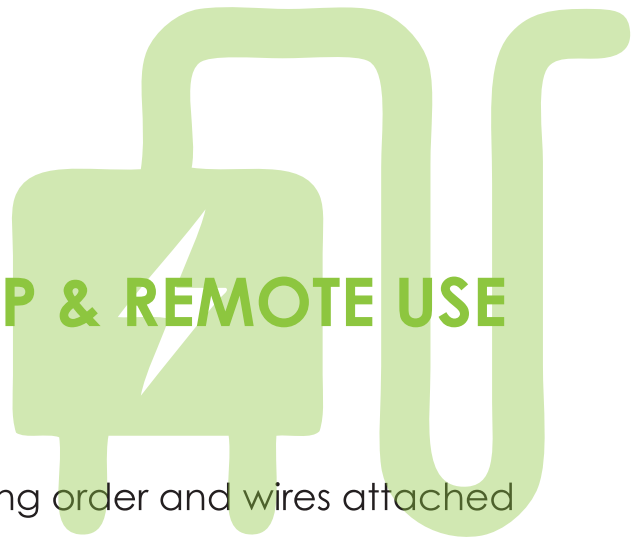
If you notice any of the following, please stop any further use of the Segboard immediately:

Emitting smell, heat or smoke

Leakage of any part or material

Do NOT remove the battery or attempt to remove the cover or any other parts of the Segboard. Removing the Segboard casing will void the Segboard warranty, the party will also be in risk of causing harm if contact is made with any of the internal components .

## THE CHARGING STEP & REMOTE USE



Ensure the charger is in a perfect working order and wires attached properly to the plug

Open or locate the charging port at the rear of the Segboard.

Insert the charger into the unit ensuring the pins are correctly aligned. **DO NOT USE** any excessive force to push the charger into the port as this may cause damage and will invalidate the warranty.

Now plug the charger into the power socket

The red light indicates the Segboard is charging

When the red lights turns green it means the Segboard is fully charged and ready to use. At this stage, you must remove the charger and stop the charging process.

**You must use the plug provided. The charging time in approximately 2-3 hours for a full charge, please do not exceed charging the Segboard FOR OVER 3 HOURS.**

**Remote is for certain Segboard Models**  
**(if applicable)**



Power Off/Lock

Power On/Unlock

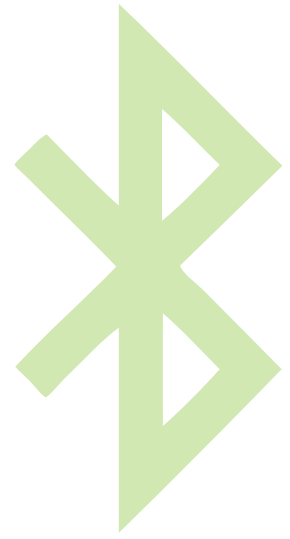
Beep Sound/Alarm

## TEMPERATURE TOO HIGH OR TOO LOW



To ensure the smart Segboard is operated at its optimal level, the temperature of the environment in which the battery is used, stored and charged should be maintained as per the table below.

Item	Parameter
The battery type	36V 4.4A Lithium
Charging time	2-3 hours Maximum
Voltage	36V
Initial capacity	2-2 AH
Working temperature	-15°C to 50°C
Charging temperature	0 to 40°C
Storage time	(-20°C and 25°C) 12 months
Stored relative humidity	5% to 95%

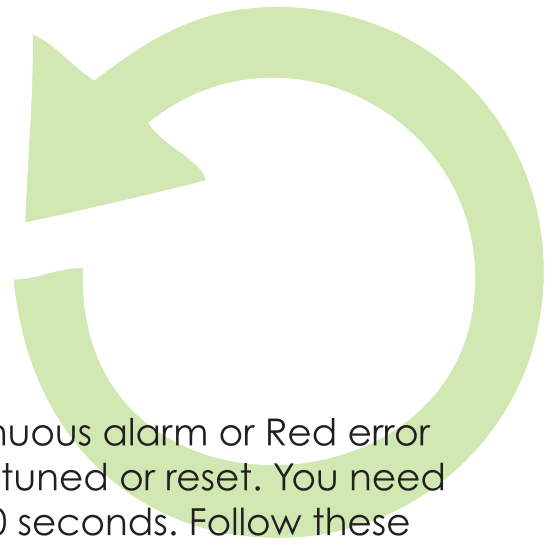


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## BLUETOOTH FUNCTIONALITY

(Only applicable for Bluetooth models)

1. Once you switch on the Segboard, the Bluetooth will automatically activate.
2. Switch on the Bluetooth function on your device such as a mobile phone or tablet.
3. Search the Segboard on your device, a code/name will be found when close to the Segboard.
4. Pair the device to your Segboard, and you now be connected.
5. Now play the music from your device, and it will stream your music to your Segboard!

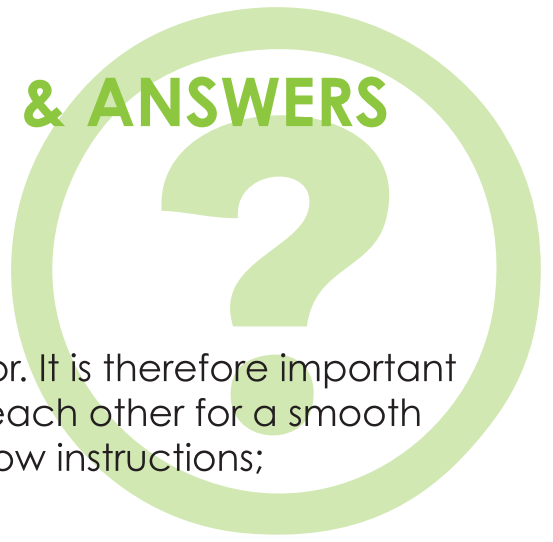


### Calibrating The Segboard

If the Segboard is making is sounding a continuous alarm or Red error light is showing, then its sensors may need be tuned or reset. You need to calibrate the device, which takes about 60 seconds. Follow these steps to resolve the problem.

1. Make sure you do not press down on the foot pads during calibration. This will cause permanent damage to the sensor associated with the foot pad, and the part will need to be replaced. Before calibration, press up and down on the foot pads to make sure they are in the fully off position, which is fully horizontal and parallel to the ground.
2. Perform calibration on ground that is as flat as possible. No hills, no sloping driveways, no inclines. The best place to calibrate the Segboard is indoors on a completely flat surface.
3. Align the two halves of the Segboard with each other. They should be perfectly aligned and not twisted away from one another in any way.
4. Keep the halves aligned; make sure the Segboard is parallel with the ground. The footpads should be flat and parallel with the ground.
5. Power off/down the Segboard.
6. Press and hold the power on/off button for 30 seconds, so the board comes on, and keep the button pressed.
7. You will see lights come on and flash on and off continuously.
8. After 30 seconds of keeping the on/off button pressed, release the button, and wait for a further 10 seconds and then switch the board off.
9. Turn on device as per normal; the Segboard can now be used as normal.

You may need to calibrate the device every so often if you notice a misalignment. You may also need to calibrate after you crash it into something as the sensors get knocked and misaligned. We make sure that we pre-calibrate each of our products before we ship them out, but during transport the sensors may get knocked about and this may cause misalignment.



### 1) If it doesn't feel balanced under your feet?

Each wheel is connected to a separate motor. It is therefore important that both motors must be synchronised with each other for a smooth ride. In order to do that please follow the below instructions;

Switch off the board

Level both the pedals/sides so that they exactly aligned with each other

Press the power button and keep it in pressing position. After a few seconds, the lights will both start blinking

Once the blinking stops, after one or two seconds they will be turned on for a few seconds however they will be in steady state at this time. They sync process is complete

Switch off the device and turn it back on again.

Please note: During the sync process keep the Segboard steady as sliding/movement will affect the sync process.

### 2) How to use the Bluetooth for the Bluetooth Segboard?

Pair your phone with the board Bluetooth and play the music on your phone.

### 3) How to charge?

Connect the charger socket to the port and switch on device. You will see battery mode light starts blinking, when fully charged the light will change colour to green. For first time use, please charge it for around 2/3 hours.

### 4) If the board doesn't start for the first time?

Please fully charge the board, if it still doesn't work please speak to us for technical help and advice.

### 5) Precautions;

Please keep it away from moisture and water. Please DO NOT use it in rainy or wet conditions.



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If you have any other questions please  
contact us on [info@ukbigbuy.com](mailto:info@ukbigbuy.com)